General Assistance quick reference guide:

Some things you will need to complete the process of getting help with rent or utilities:

Rent:

1. Proof of income for the last 30 days for any adult in the household.
2. Address of the property and landlord’s name
3. Copy of lease with the name of the person(s) who are applying for assistance.
4. An I.D. (prefer to have a photo ID but other forms can be discussed if you don’t have one)
5. Most recent updated information from Social Security Administration on an open case if applicable.

Utilities:

1. All of the above
2. Copy of the most current bill in the name of the person(s) applying for assistance (we do NOT help with anything past due and shut off notices or actually being shut off counts as past due)

South Central Behavioral Health Region~Wapello County Community Services~110 E. Main Ottumwa, IA 52501~641-683-4576

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